



Certification Access Steps

Use this quick guide after class when you need to find, save, share, or verify your certification information.

Start here: If you just completed class, use CPR Safety 411's After Class page for the most current post-class instructions. If an employer or organization needs to confirm a certification, use the Verify Certification page.

Find and save your certification

1

Check the email address used for class registration.

Look for messages related to CPR Safety 411, your course name, certification, eCard, certificate, or the certification provider.

2

Follow the provider instructions in the certification email.

Certification systems may use their own login, claim, or verification process. Use the instructions supplied with your certification message.

3

Save a copy for your records.

Once you can access your card or certificate, save the file, screenshot, or share link somewhere you can find it later.

4

Share proof with your employer if needed.

Send the certification file, card image, or verification instructions your employer requests. Keep your own copy before sending it.

If something looks wrong

Name spelling or student information is incorrect	Contact CPR Safety 411 so the issue can be reviewed with the appropriate certification process.
You cannot find the certification message	Check spam, junk, promotions, and any alternate email address used during registration before requesting help.
An employer needs verification	Use the Verify Certification page or share the certification details according to the provider instructions.

Helpful links

After Class: <https://www.cpr411.com/after-class>

Verify Certification: <https://www.cpr411.com/verify-your-certification>

Student Resources: [students.cpr411.com/resources](https://www.cpr411.com/resources)